

# Western Massachusetts Health Access Network

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COMMUNITY PARTNERS, INC.

Friday, February 1, 2008

Jones Library, Downstairs Meeting Room  
Amherst, Massachusetts

Next month's meeting,  
Friday, March 7:

Special guests will discuss  
estate recovery.

## AGENDA

9:50 AM Refreshments and settle in

10:00 Welcome, introductions; review agenda and materials

10:15 Community updates

10:50 DPH Update:  
Bill O'Connell, Western and Central Regional Manager,  
Bureau of Family and Community Health

10:55 State program and policy developments:  
*Jennifer Chow*, Health Care For All

11:20 Health plan "churn" and how to help your clients stay covered:  
*Rich Greif*, Marketing Manager, Member Retention, Network Health  
Plan and *Eric Goldstein*, Project Lead for Community Initiatives, BMC  
HealthNet

12:00 Adjourn