

## Western Massachusetts

# Health Access Network notes



## COMMUNITY PARTNERS, INC.

September 7, 2007

Jones Library – Amherst, MA

Meeting Notes

### Attendance:

Magda	Ahmed	Department of Public Health	(413) 586-7525, x1141
Shirley	Allen	Caring Health Center	(413) 623-2018
Laura	Anderson	Community Partners Inc.	(413) 253-4283
John	Bergeron	Hilltown Community Health Center	(413) 667-2203
Danna	Boughton	Healthy Connections-FCAC	(978) 249-5634
Sonia	Bouvier	Cooley Dickinson Hospital	(413) 582-2848, x5
Molly	Butler	Department of Public Health	(413) 586-7525, x1148
Cameron	Carey	Community Health Center of Franklin County	(413) 772-3748, x147
Martina	Carroll	Stavros - Center for Independent Living Inc.	(413) 256-0473, x213
Jennifer	Chow	Health Care For All	(617) 275-2813
Heather	D'Angelo	Hampshire Health Connect	(413) 582-2236
Michael	DeChiara	Community Partners Inc.	(413) 253-4283, x12
Pat	Duma	Berkshire Medical Center	(413) 445-9480
Paul	Dunphy	Office of Representative Stephen Kulik	(413) 665-7200
Jessica	DuPont	SHINE	(413) 750-2893
Brian	Eno	Community Action	(978) 249-5634
Carolyn	Ford	Berkshire AHEC	(413) 447-2417
Tracy	Gaudet	Healthy Connections-FCAC	(978) 249-5634
Carolyn	Heiden	Franklin Medical Center	(413) 773-2725
Octavio	Hernandez	Community Health Programs	(413) 644-0104, x15
Michelle	Hill	Accent on Health-HCAP	(413) 447-2397
Charles	Joffe-Halpern	Ecu-Health Care Inc.	(413) 663-8711
Reuben	Kantor	Connector	(617) 933-3097
Meg	Kroepflin	Community Partners Inc.	(413) 253-4283
Kerstin	Liander	Franklin County Home Care	(413) 773-5555
Ana	Martinez	Baystate Health System	(413) 794-3336
Ada	Masiero	Community Health Center of the Berkshires	(413) 528-8580
Nicholas	Mazanec	Western Massachusetts Legal Services	(413) 584-4034
Simon	Muil	Insurance Partnership/Employee Benefits Resources	(413) 896-0080
Sonia	Negroni	Caring Health Center	(417) 779-1100, x2130

Beth	Perry	Division of Health Care Finance & Policy	(617) 988-3265
Nikki	Riel	Department of Public Health	(413) 773-5555, x254
Anne	Rosen	Community Partners Inc.	(413) 253-4283, x19
Aria	Sampson	Franklin Medical Center	(413) 773-2514
Ed	Sayer	Hilltown Community Health Center	(413) 238-4115
Kim	Scammon	Tapestry Health	(413) 548-9992, x548
Suzanne	Smith	Tapestry Health	(413) 586-2016, x127
David	Spencer	Volunteers in Medicine	(413) 655-8602
Cheryl	Thomson	Fairview Hospital	(413) 854-9608
Kerry	Togneri	Franklin Medical Center	(413) 773-2655
Margaret	Ware	Elder Services of Berkshire County	(413) 499-0524, x109
Kevin	Weir	Massachusetts Behavioral Health Partnership	(413) 322-1801
James	Wolejko	Stavros - Center for Independent Living Inc.	(413) 256-0473, x216
Lorraine	York-Edberg	Franklin County Home Care	(413) 522-2805, x275

Western Massachusetts

# Health Access Network notes



COMMUNITY PARTNERS, INC.

Friday, September 7, 2007

Jones Library, Downstairs Meeting Room  
Amherst, Massachusetts

Next Month's Meeting:  
Former State Senator *Jarrett Barrios*,  
new President of the Blue Cross Blue  
Shield of Massachusetts Foundation, will  
be our guest at the October 5<sup>th</sup> meeting.

## AGENDA

- 9:50 AM Refreshments and settle in
- 10:00 Welcome, introductions; review agenda and materials
- 10:15 Community updates
- 10:55 State program and policy developments:  
*Jennifer Chow*, Health Care For All
- 11:20 From Free Care to Health Care Safety Net:  
*Beth Perry*, Health Data Analyst, Division of Health  
Care Finance and Policy
- 12:00 Adjourn

## Group Mission and Agreements

The Western Massachusetts Health Access Network (HAN) meeting is designed to bring together individuals, organizations, and systems around health care access issues in Massachusetts. Though participants may embrace different perspectives on how best to expand health care services, all are committed to improving access to care for low and moderate-income members of their communities.

HAN meeting participants generally fall within three different groups. The first group consists of the community-based organizations that provide frontline services to individuals in need of health benefits. The second group is the state agencies that run the state's publicly funded health care programs. And the third is a group of advocates that track public policy and promote community engagement in health access issues on a legislative level.

Community Partner's role in HAN is to facilitate the meetings and to create a safe space in which people are comfortable engaging with one another on issues related to health care access. Community Partners also provides administrative support for these meetings.

The meetings serve 4 objectives:

1. to exchange information among meeting participants
2. to build relationships and support one another in our collective work
3. to share experiences and best practices, and
4. to advocate for increases in the number of people who receive the health care services they need

## Group Agreements

1. Listen respectfully. Talk one at a time
2. Everyone will be heard
3. Act as a reliable resource for others – bring printed information to share
4. Welcome new people – this is not a closed group
5. Appreciate our successes
6. Give constructive criticism
7. Respect that there is a limited amount of time for everyone to speak
8. Have a clear agenda
9. Start and end on time
10. Provide meeting-to-meeting follow-up
11. Explain acronyms