

## **ATTENTION: IMPORTANT NOTICE**

We have sent you several notices telling you that your MassHealth/CMSP premium is past due. Our records show you have not paid your overdue balance. To keep your MassHealth/CMSP benefits active, MassHealth has placed you on a payment plan so you can pay your past-due balance. If you do not pay the full amount due (current payment due and payment-plan payment due) each month, your benefits will end in approximately 30 days.

If you no longer want your MassHealth/CMSP benefits, please call us right away and let us know you want to voluntarily withdraw from the program. You are still responsible for paying your past due balances. If you fail to pay your past due balance and your benefits end, you may not be able to regain MassHealth/CMSP benefits until the balance is paid in full.

If you have any questions, please call MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people with partial or total hearing loss) from 8:00 A.M. to 5:00 P.M., Monday-Friday (except for Massachusetts state holidays).